



Metro's Accreditation



Professional Security with Reliable Service

INDEX

01	Company Registration	03
02	Business Registration	04
03	Security Business Licence	05
04	NSW Security Licence	06
05	Public Liability Insurance	07
06	Work Cover Insurance	08
07	Memberships	09
08	Labour Hire Licensing	10
09	2014 Australian Achiever Awards	11
10	2015 Australian Achiever Awards	12
11	2016 Australian Achiever Awards	13
12	PwC Certification Seal ISO 9001-Quality	14
13	PwC Certification Seal ISO 14001-Environmental	15
14	PwC Certification Seal ISO 45001-OHS	16
15	Banking Details	17



03

COMPANY REGISTRATION

**Certificate of Registration
of a Company**

This is to certify that

ELITE AUSPAK PTY LTD

Australian Company Number 143 778 983

is a registered company under the Corporations Act 2001 and
is taken to be registered in Victoria.

The company is **limited by shares**.

The company is a **proprietary** company.

The day of commencement of registration is
the **twentieth day of May 2010**.

Issued by the
Australian Securities and Investments Commission
on this twentieth day of May, 2010.



Anthony Michael D'Aloisio
Chairman



CERTIFICATE

04

BUSINESS REGISTRATION



V
I
C
T
O
R
I
A



FORM 2
BUSINESS NAMES ACT 1962
Section 7 (4) and (5)

No. B2284555U

**CERTIFICATE OF
REGISTRATION
OF BUSINESS NAME**

I hereby certify that the business name
METROPOLITAN GUARD SERVICES

was on 28 May 2010

registered, pursuant to and subject to the
Business Names Act 1962.

Given under my hand at MELBOURNE, this 28th day of May 2010

Clara Nooney

Director

05

SECURITY BUSINESS LICENCE

Private Security Business Licence
VICTORIA AUSTRALIA

ELITE AUSPAK PTY LTD
Trading as Metropolitan Guard Services
Sulman Haider

ACTIVITIES:
Crowd Controller and Security Guard

Guard with a dog and Unarmed Guard



EXPIRES **24 Aug 2025**

LICENCE NUMBER
802-701-30S



Born **02 Nov 1993**

06

NSW SECURITY LICENCE

M
A
S
T
E
R

L
I
C
E
N
C
E

C
E
R
T
I
F
I
C
A
T
E



NSW Police Force
www.police.nsw.gov.au
ABN 43 408 913 100

Issued under the
Security Industry Act 1997

To

ELITE AUSPAK PTY LTD

ABN: 17 143 778 983

Business Name
METROPOLITAN GUARD SERVICES
METRO GUARD SERVICES

Licence Number: 000107007

Licence Expiry Date: 13/12/2026

Class of Licence
PROVIDE BETWEEN 4 AND 14 PERSONS

Close Associate/s
Sulman Haider (Nominated Person)


Delegate for Commissioner of Police

SECURITY WARNING

This document contains several inbuilt security features, some of which are listed below. Please refer to the reverse for a full description of the security features • The border around this Security Warning is printed in MICROTYPE which reads MASTER LICENCE CERTIFICATE when viewed under magnification. • The document background has a pattern of fine wavy lines and a graduated colour change from blue to grey to blue.



Cm3 Certificate

Metroplitan Guard Services

ORGANISATION DETAILS

Metroplitan Guard Services

Cm3 ID: 13591

DATE OF EXPIRY: 16/01/2027

ABN: 17143778983

ADDRESS: 5, Level 1/34 Commercial Rd.,
Caroline Springs, VIC, 3023

Assessment

Risk Review

Expires on 16/01/2026

Has demonstrated the following capability for:

Licences

- Organisation Trade Licences
- Individual Trade Licences
- Labour Hire Licences

Cm3 Recognised WHS Management System Certification

- Certification Compliance Documents
- Subcontractors

Other Risks

- Quality Management System Certification
- Environmental Management System Certification

Insurances

- Public Liability Insurance for \$20,000,000
with commenced date 01/04/2025 and valid until 31/03/2026
- Workers Compensation - VIC
with commenced date 01/07/2025 and valid until 30/06/2026

07

PUBLIC LIABILITY INSURANCE

The Barn Underwriting Agency
43 George Street
The Rocks NSW 2000

W: thebarnagency.co
P: 1300 902 210



CERTIFICATE OF CURRENCY

Policy Number: BARNSGL230234

Insured	Elite Auspak Pty Ltd T/As Metropolitan Guard Services	
The Business	Static Guarding, Mobile Patrols, Alarm Response & Monitoring, Body Guarding, Traffic Control and Crowd Control, including the Use of Dogs	
Period of Insurance	01/04/23 to 01/04/24 At 4pm Local Time	
Policy Wording	General Liability Insurance Policy GL2021.9	
Underwriter	Certain Underwriters at Lloyd's under Agreement No. B0429BA2306801	
Limit of Indemnity		
Public Liability	\$20,000,000	any one occurrence
Products Liability	\$20,000,000	any one occurrence and in the aggregate for all Injury damage occurring during the period of insurance
Property in Physical or Legal Control	\$100,000	
Standard Excess	\$2,500	each and every occurrence (inclusive of costs and expenses)
Special Excesses	\$10,000 in respect of Crowd Control Claims	
Errors and/or Omissions	\$1,000,000	
Loss of Keys	\$50,000	

Date: March 28, 2023

David Porteous
Managing Director
The Barn Underwriting Agency
Trading as a Business Name of Market Lane Insurance Group Pty Ltd
ABN 64 625 224 642 - AFSL 509709

Coverholder at **LLOYDS**

MarketLane.
INSURANCE GROUP

Signed for and on behalf of Certain Underwriters at Lloyd's under Agreement No. B0429BA2306801

www.metroguards.com.au

08

WORK COVER INSURANCE

CERTIFICATE OF CURRENCY

**DXC Claims
Management
Services**

Authorised Agent of the Victorian WorkCover Authority

1. STATEMENT OF COVERAGE

This employer is registered for WorkCover Insurance to cover its liabilities under the *Workplace Injury Rehabilitation and Compensation Act 2013* (and amendments).

This Certificate is valid from:

01/07/2022

to:

30/06/2023

The information provided in this Certificate of Currency is correct at:

08/06/2022

2. EMPLOYER'S INFORMATION

WorkCover Employer Number:

13225306

Employer Legal Name:

ELITE AUSPAK P/L

Employer Trading Name:

METROPOLITAN GUARD SERVICES

ABN:

17 143 778 983

ACN/ARBN:

143 778 983



Arkadi Levitski
Premium Operations Manager
DXC Integrated Services Victoria Pty Ltd
ABN 18 003 645 645
For and on behalf of WorkSafe Victoria

Address GPO Box 751 Melbourne VIC 3001
Level 2 380 Docklands Drive
Docklands Victoria 3008 Australia
Telephone (03) 9947 3000
Toll Free 1800 802 200
Fax 1300 566 137
Email DCM-Info@dx.com
Website dx.com/au/claimsmanagement/victoria

www.metroguards.com.au

09

MEMBERSHIP


ASIAL
AUSTRALIAN SECURITY INDUSTRY
ASSOCIATION LIMITED
The peak body for security professionals

MEMBERSHIP CERTIFICATE
to certify that
Elite Auspak Pty Ltd T/a Metropolitan Guard Services

ABN: 17 143 778 983

Holds Corporate Membership of the
Australian Security Industry Association

Members are bound by the ASIAL Constitution, Code of Professional Conduct, policies and procedures

ID: C258
Valid to: 31/07/2023


John Gellel
President, ASIAL


Bryan de Caires
Chief Executive Officer, ASIAL

ASIAL ABN: 91 000 813 365
www.asial.com.au

10

LABOUR HIRE LICENSING



LICENCE TO PROVIDE LABOUR HIRE SERVICES

Licence number: **VICLHL01373**

Pursuant to section 29 of the *Labour Hire Licensing Act 2018* (Act) **ELITE AUSPAK PTY LTD, ABN: 17 143 778 983 / ACN: 143 778 983** trading as **ELITE AUSPAK PTY LTD T/AS METROPOLITAN GUARD SERVICES** (Licence Holder) is authorised to provide labour hire services subject to compliance with the Act and regulations made under the Act.

Licence period

This licence comes into force on **01 November 2022** and expires on **01 November 2025** unless the licence is cancelled or otherwise ceases to be in force.

Conditions

The Act imposes licence conditions that must be complied with. Failure to comply with licence conditions, the Act or the regulations, may result in the licence being suspended or cancelled as well as civil penalties being imposed

Conditions imposed by the Authority

Nil

Licence is not transferrable

This licence is not transferrable.

A handwritten signature in black ink, appearing to read "S. Dargavel".

Steven Dargavel

Labour Hire Licensing Commissioner



11

2014 AUSTRALIAN ACHIEVER AWARDS

2014
*Australian
Achiever*[®]

A W A R D S

Excellence in Customer Service

*For Australia's
Security Industry
- Guard & Patrol Services*

VIC State Winner

For excellence in customer relations

Awarded to

***METROPOLITAN
GUARD SERVICES***

[Signature]

Administrating Director

[Signature]

Administrating Director



12

2015 AUSTRALIAN ACHIEVER AWARDS

2015
*Australian
Achiever[®]*

A W A R D S
Excellence in Customer Service

*For Australia's
Security Industry - Guard & Patrol
Services*

VIC State Winner

*For excellence in customer relations
Awarded to*

***METROPOLITAN
GUARD SERVICES***

[Signature]
Administrating Director

[Signature]
Administrating Director



13

2016 AUSTRALIAN ACHIEVER AWARDS

2016
*Australian
Achiever®*

A W A R D S
Excellence in Customer Service

*For Australia's
Security Industry
- Guard & Patrol Services*

Highly Recommended

For excellence in customer relations

Awarded to

***METROPOLITAN
GUARD SERVICES***


Administrating Director


Administrating Director



PwC-2020-247

Certificate

PricewaterhouseCoopers Compliance Services Pty Limited has assessed whether the management system at

Elite Auspak Pty Ltd T/as Metropolitan Guards Services
25 Seychelles St, Point Cook, VIC 3030 Australia

meets the requirements of the standard noted below (the requirements) as at 02 July 2020.

ISO 9001:2015 Quality Management System Standard

Scope of Certification

Provision of services for Crowd Controls, Security and Mobile Patrols.

Management is responsible for ensuring the management system meets the requirements. Our responsibility is limited to expressing an opinion as to whether the requirements were met based on our assessment.

A further description of our responsibilities for the assessment of the management system is located at <http://www.pwc.com.au/certification>.

In our opinion, the management system met the requirements, in all material respects, as at 02 July 2020.

This certificate remains valid from 02 July 2020 until 01 July 2023 and is subject to satisfactory surveillance audits.

Date of Original Certification	02 July 2020
Date of Current Certification	02 July 2020
Date Certification Expires	01 July 2023

PricewaterhouseCoopers Compliance Services Pty Limited

PricewaterhouseCoopers Compliance Services Pty Limited
 One International Towers Sydney, Watermans Quay, Barangaroo, NSW 2000 Australia



PricewaterhouseCoopers Compliance Services Pty Limited ACN 623 023 716

Liability limited by a scheme approved under Professional Standards Legislation.

The authority of the document may be verified at <https://www.pwc.com.au/certificate>. Any unauthorised alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.
 (c) 2020 PricewaterhouseCoopers Compliance Services Pty Limited. All rights reserved. PwC refers to PricewaterhouseCoopers Compliance Services Pty Limited an Australian member firm, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.

Certificate

PricewaterhouseCoopers Compliance Services Pty Limited has assessed whether the management system at

Elite Auspak Pty Ltd T/as Metropolitan Guards Services
25 Seychelles St, Point Cook, VIC 3030 Australia

meets the requirements of the standard noted below (the requirements) as at 02 July 2020.

ISO 14001:2015 Environmental Management System Standard

Scope of Certification

Provision of services for Crowd Controls, Security and Mobile Patrols.

Management is responsible for ensuring the management system meets the requirements. Our responsibility is limited to expressing an opinion as to whether the requirements were met based on our assessment.

A further description of our responsibilities for the assessment of the management system is located at <http://www.pwc.com.au/certification>.

In our opinion, the management system met the requirements, in all material respects, as at 02 July 2020.

This certificate remains valid from 02 July 2020 until 01 July 2023 and is subject to satisfactory surveillance audits.

Date of Original Certification	02 July 2020
Date of Current Certification	02 July 2020
Date Certification Expires	01 July 2023

PricewaterhouseCoopers Compliance Services Pty Limited

PricewaterhouseCoopers Compliance Services Pty Limited
One International Towers Sydney, Watermans Quay, Barangaroo, NSW 2000 Australia



PricewaterhouseCoopers Compliance Services Pty Limited ACN 625 023 716
Liability limited by a scheme approved under Professional Standards Legislation.

The authority of the document may be verified at <https://www.pwc.com.au/certification>. Any unauthorised alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.
(c) 2020 PricewaterhouseCoopers Compliance Services Pty Limited. All rights reserved. PwC refers to PricewaterhouseCoopers Compliance Services Pty Limited an Australian member firm, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.

16

**PwC CERTIFICATION
SEAL ISO 45001-OHS**

PwC-2020-249

Certificate

PricewaterhouseCoopers Compliance Services Pty Limited has assessed whether the management system at

Elite Auspak Pty Ltd T/as Metropolitan Guards Services

25 Seychelles St, Point Cook, VIC 3030 Australia

meets the requirements of the standard noted below (the requirements) as at 02 July 2020.

ISO 45001: 2018 Health and Safety Management System Standard

Scope of Certification

Provision of services for Crowd Controls, Security and Mobile Patrols.

Management is responsible for ensuring the management system meets the requirements. Our responsibility is limited to expressing an opinion as to whether the requirements were met based on our assessment.

A further description of our responsibilities for the assessment of the management system is located at <http://www.pwc.com.au/certification>.

In our opinion, the management system met the requirements, in all material respects, as at 02 July 2020.

This certificate remains valid from 02 July 2020 until 01 July 2023 and is subject to satisfactory surveillance audits.

Date of Original Certification	02 July 2020
Date of Current Certification	02 July 2020
Date Certification Expires	01 July 2023

PricewaterhouseCoopers Compliance Services Pty Limited

PricewaterhouseCoopers Compliance Services Pty Limited
One International Towers Sydney, Watermans Quay, Barangaroo, NSW 2000 Australia



PricewaterhouseCoopers Compliance Services Pty Limited ACN 625 023 716
Liability limited by a scheme approved under Professional Standards Legislation.
The authority of the document may be verified at <https://www.pwc.com.au/certificate>. Any unauthorised alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.
(c) 2020 PricewaterhouseCoopers Compliance Services Pty Limited. All rights reserved. PwC refers to PricewaterhouseCoopers Compliance Services Pty Limited an Australian member firm, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.

17

BANK DETAILS

Bank Details



NAB Bank
Account Name: Metropolitan Guard Services
BAS: 083-004
Account Number: 78-141-6657



METROPOLITAN GUARD SERVICES
ABN 17 143 778 983

 1300 73 11 73
 PO Box 97 Glenroy, VIC 3046, Australia
 info@metroguards.com.au
 www.metroguards.com.au